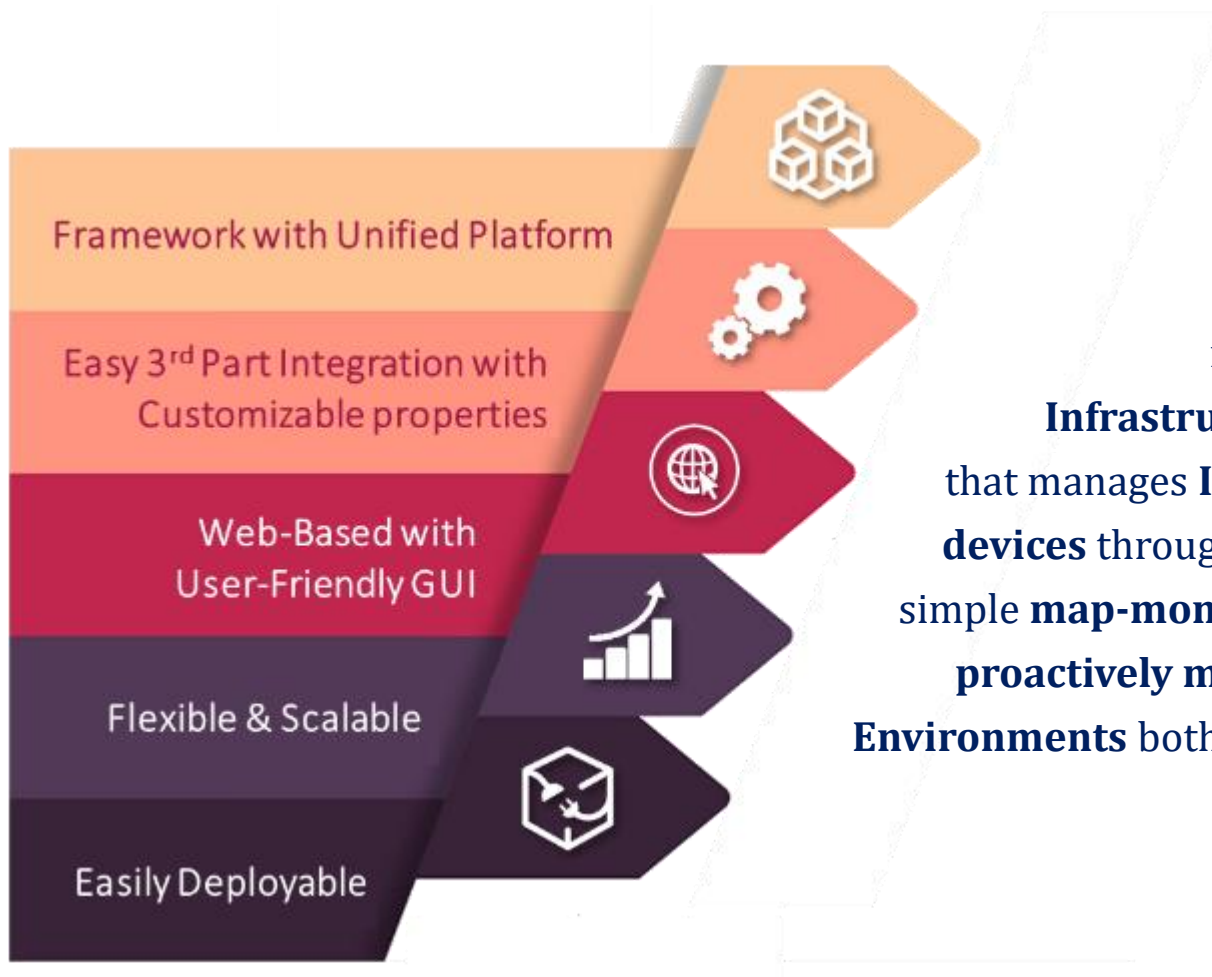




infraonIMS
Powered by EverestIMS

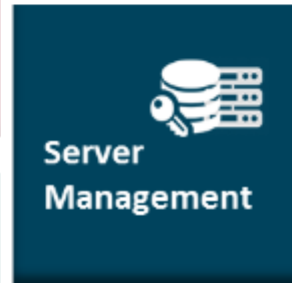
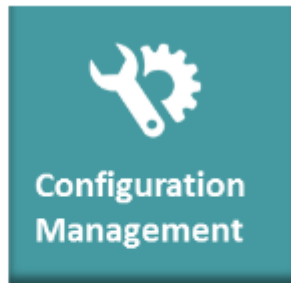
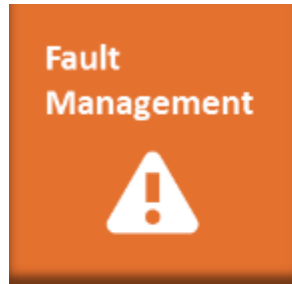
Product Presentation

What is infraon IMS ?



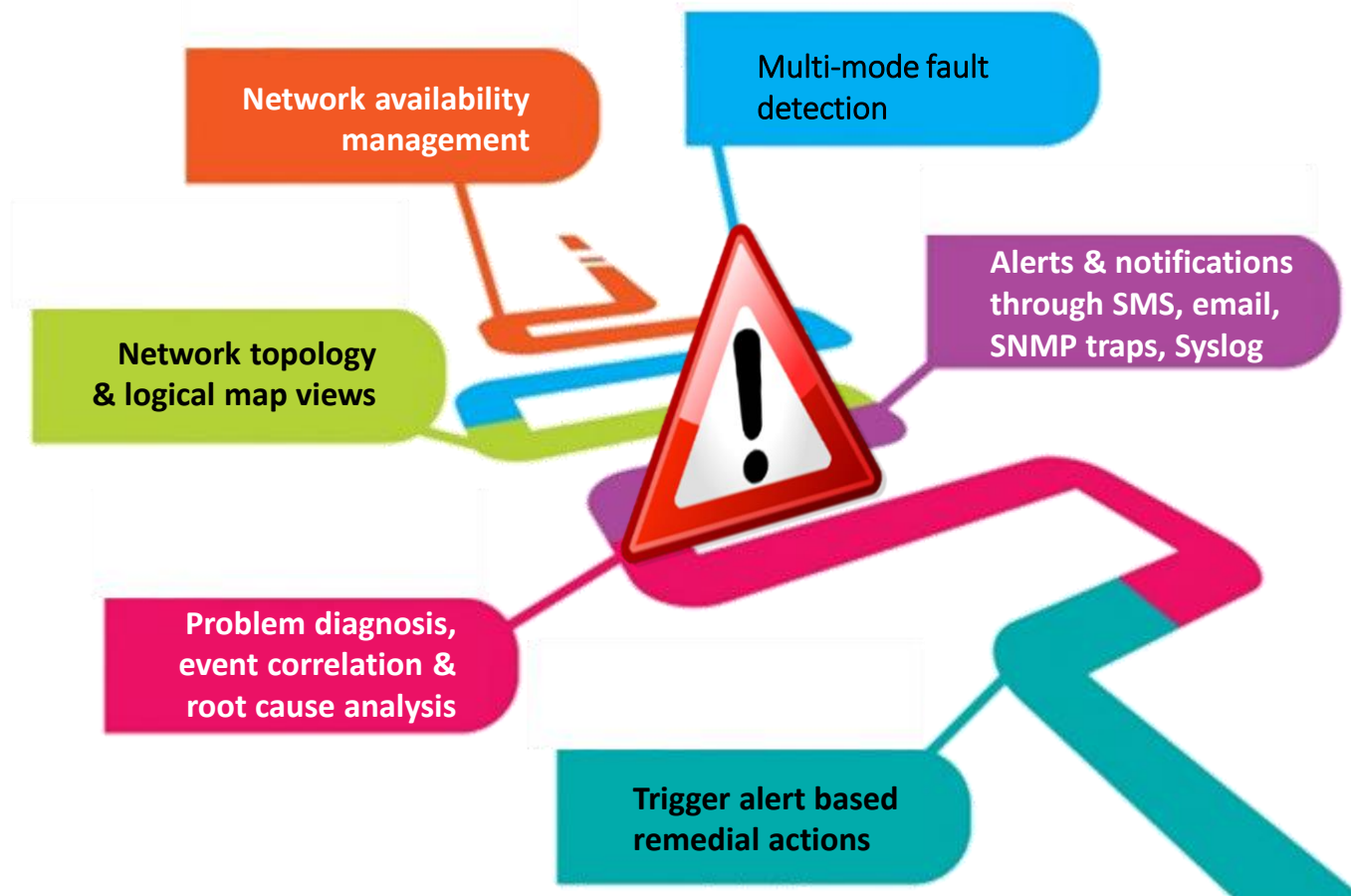
infraon IMS is a **Unified IT Infrastructure Management Suite** that manages **IT, non-IT, IOT and SCADA devices** through a single platform using a simple **map-monitor-manage** technique to **proactively monitor heterogeneous IT Environments** both on-premise and on-cloud.

Features





Across Network devices, Servers, Applications,
Databases, Web Apps, Email and Desktops





Performance Management

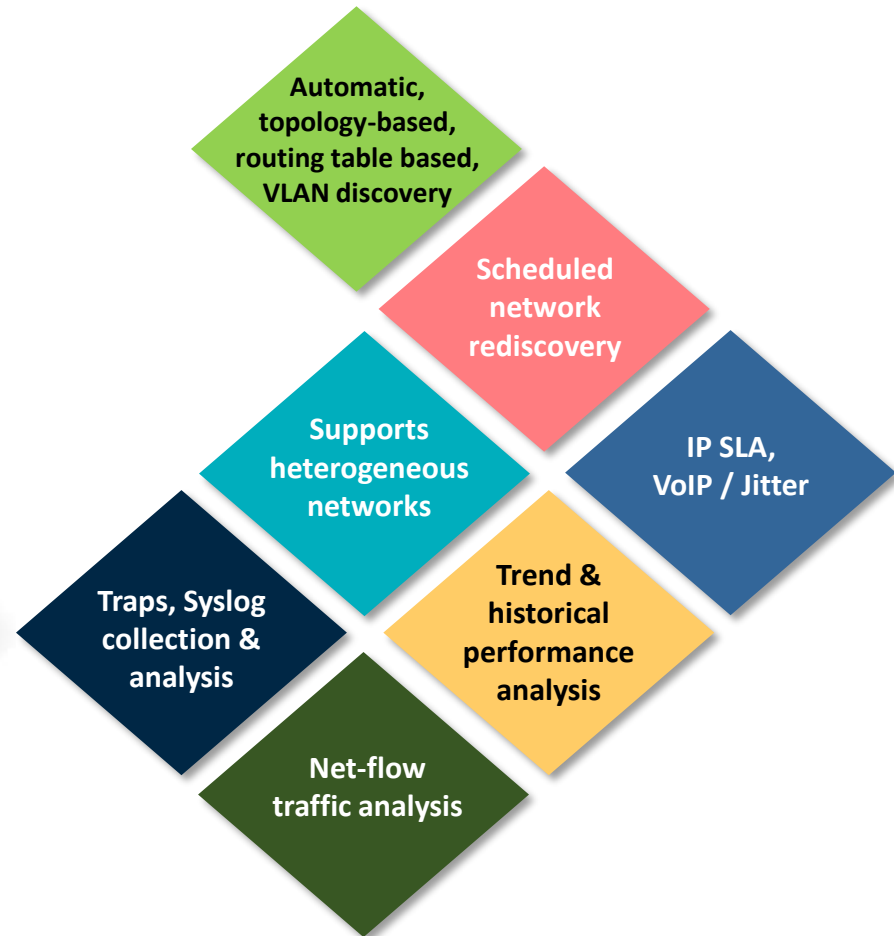
Across Network devices, Servers, Applications, Databases, Web Apps, Email and Desktops





Network Management

Monitoring of network availability with traffic & bandwidth analysis



Support for multiple OS, vendors, technologies



Supported:

OS : Windows, Linux, Solaris, AIX & more

Vendors : HP, Compaq, Dell, IBM & more

Protocols : SNMP, WMI, SSH & more

Monitoring of server
hardware & availability

Process and Services
monitoring

Historical analysis for
optimizing server
performance

Monitoring of virtualized
server environments

Syslog based event
management



Comprehensive health and performance monitoring of web, email and database applications



Application-specific
Dashboards & Views

Transaction
Monitoring

Custom Application
Management

Web Content
Monitoring

Historical Performance
Analysis

End User
Experience



Configuration Management

Configuration Management for devices across Vendors (Cisco/Juniper/NetScreen etc.)



Configuration management with Comparison across configurations

Scheduled configuration downloads & backup

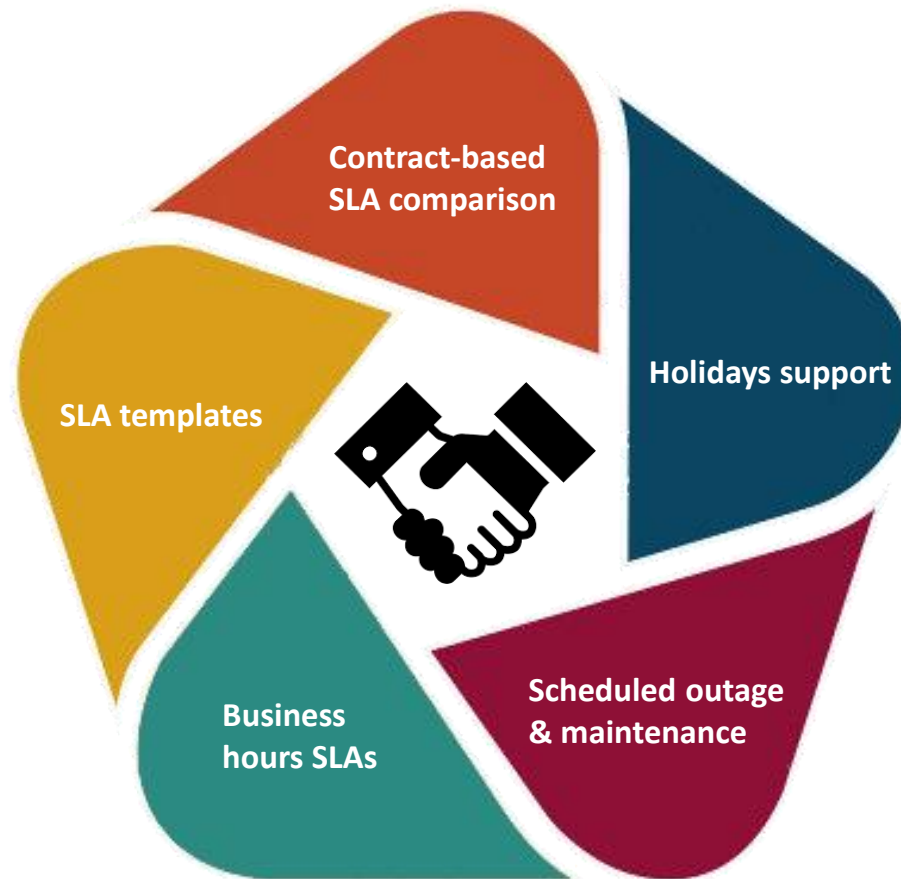
Quick rectification of configuration errors

Automatic configuration change detection & alert

Tagging, Base-line and Start-up configurations



SLA Management for Network performance, Server performance and Application performance





Service Desk

Integrated incidents & problems management with support for ITIL V3 framework



**Incident
& Problem
Management**

**Change
Management**

**CMDB &
Knowledge
Base**

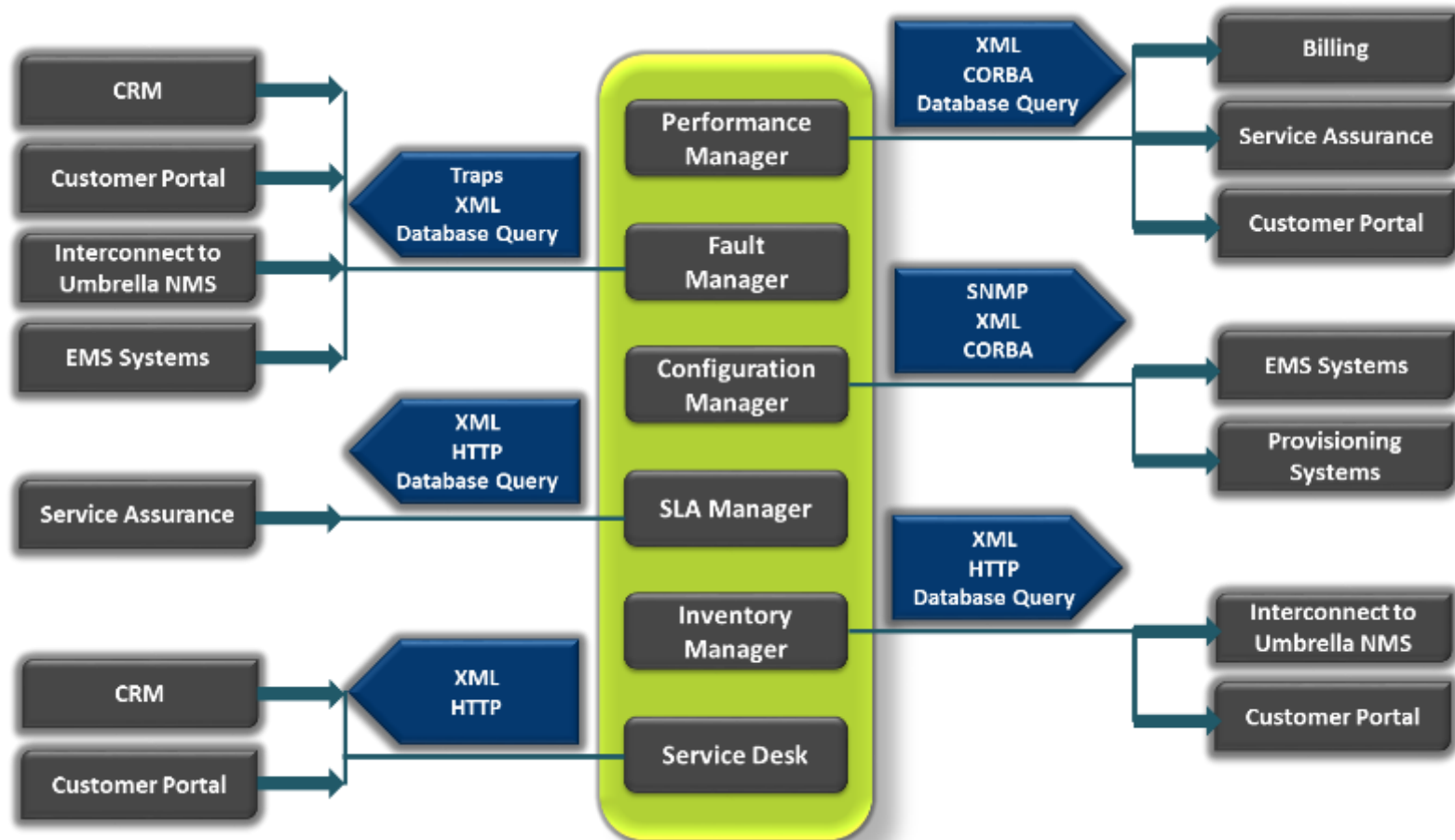
**Service
Catalogue
Management**

**SLA
Management
with Priority
Matrix**

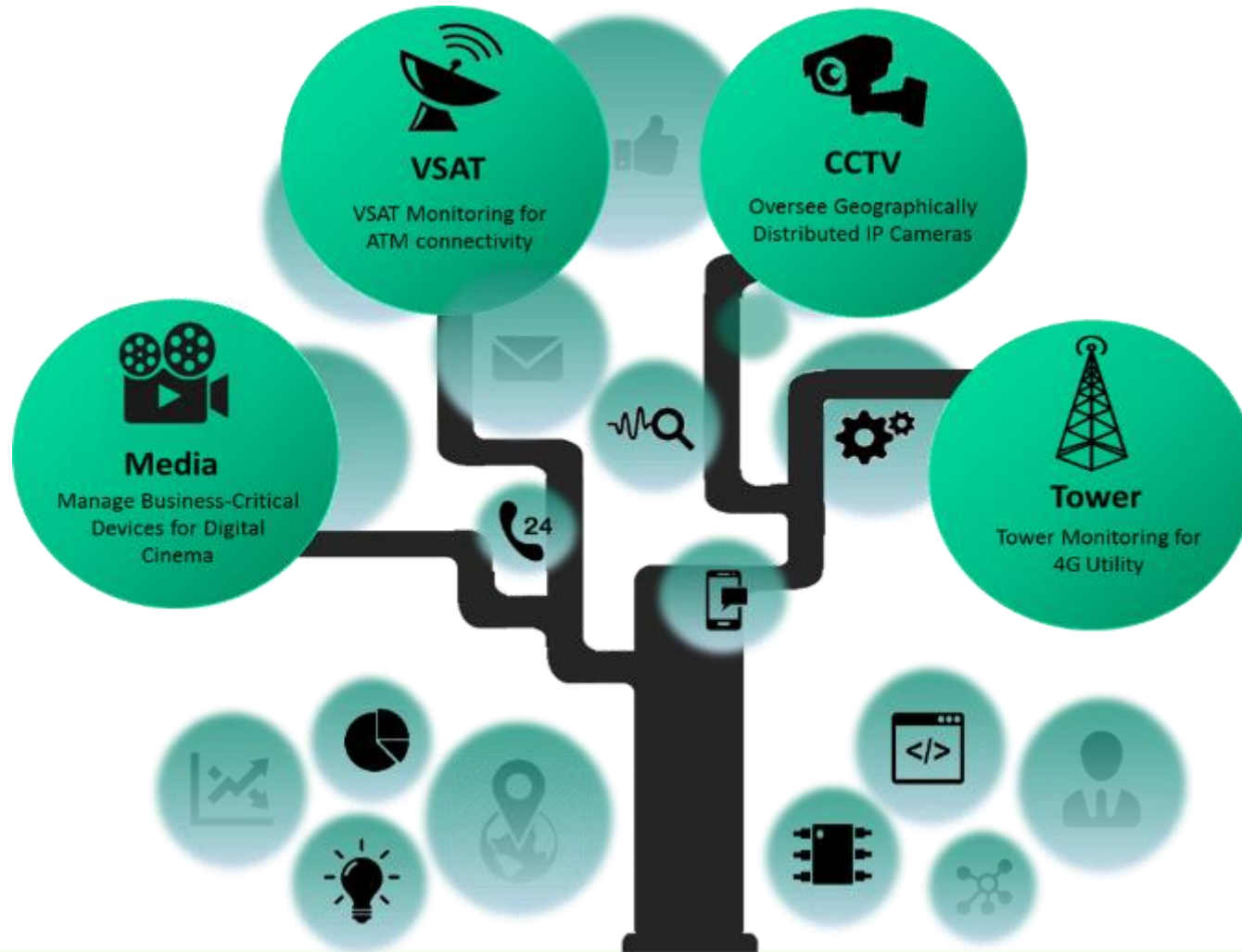
**Workflow
Management &
Customer Portal**

**Configurable
Dashboard &
Reports**

Integration Capabilities



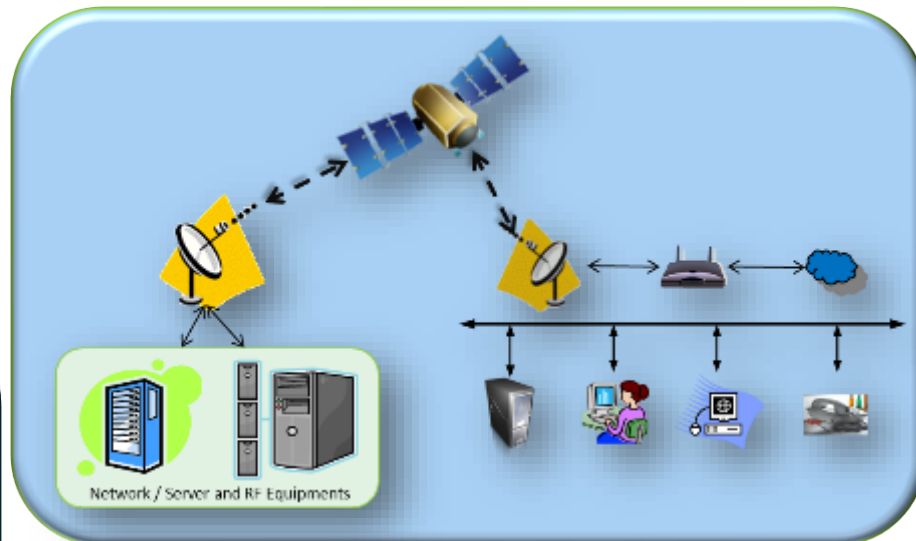
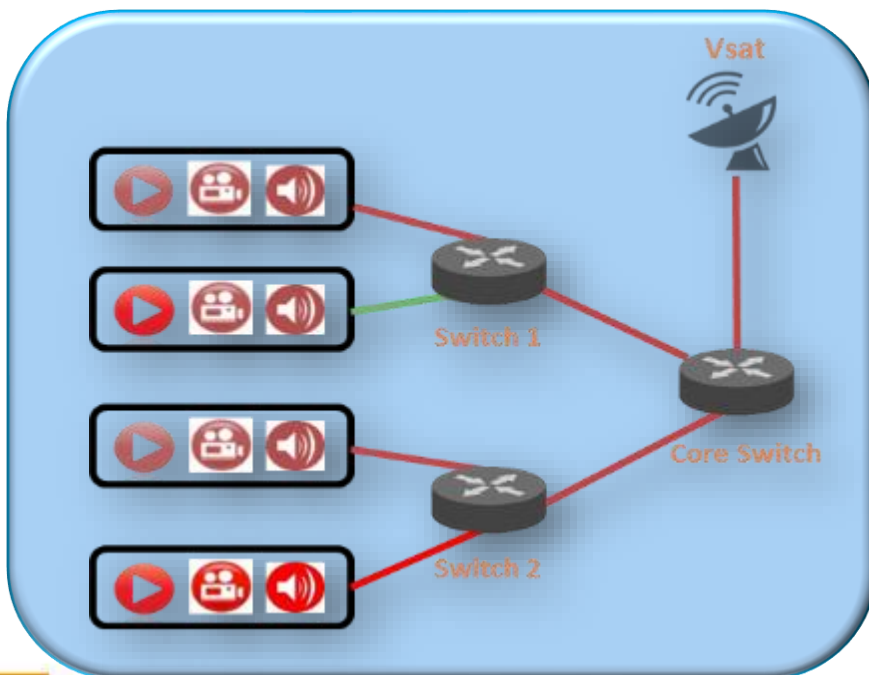
Few Unique Stories ...



Infraon IMS helps Airtel provide uninterrupted services to its customers ...

Airtel – VSAT Monitoring

- *Monitoring 50k+ VSATs across India*
- *ATMs connectivity being monitored ensuring minimal Business Downtime*

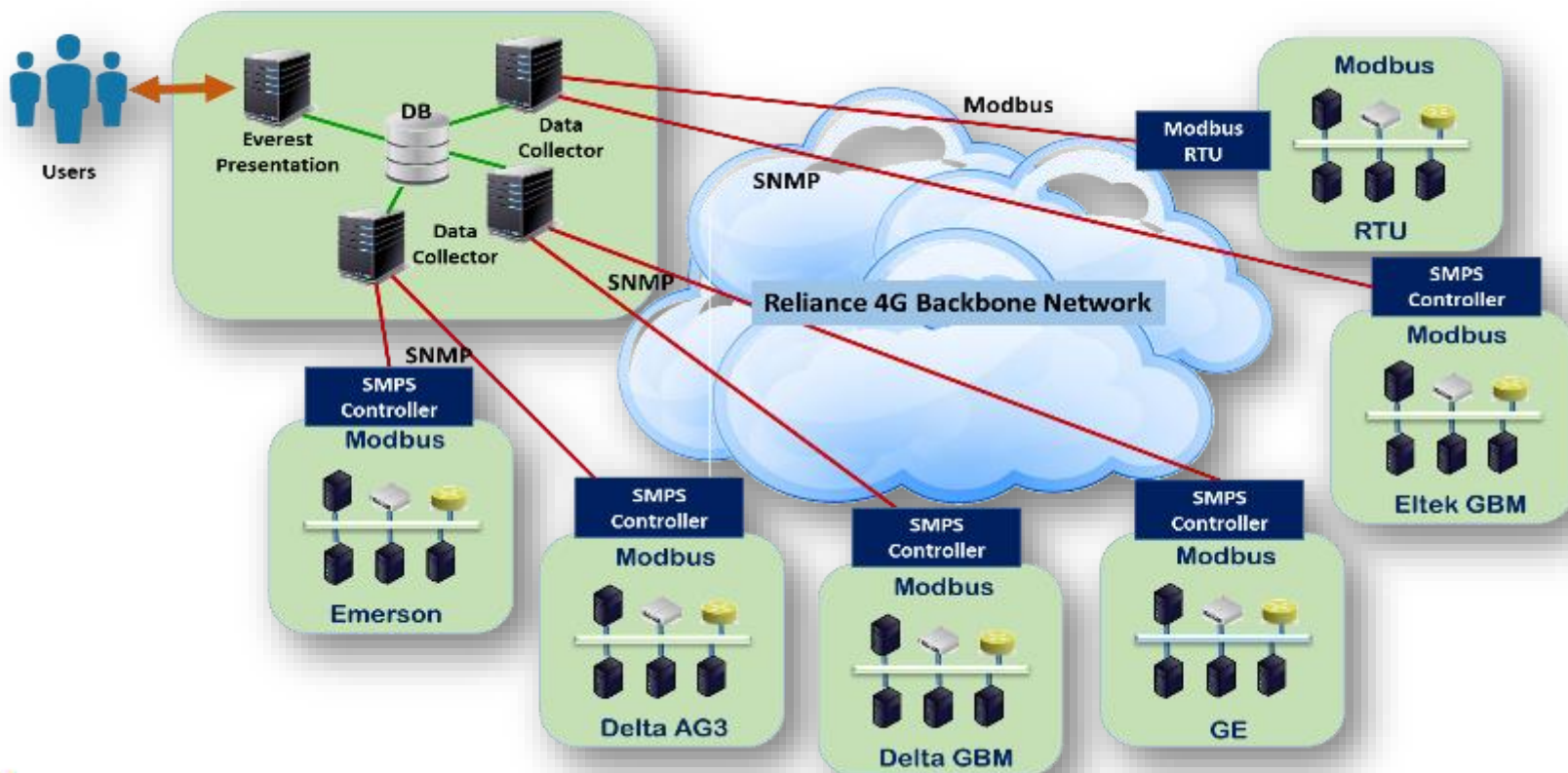


Airtel – Digital Cinema

- *Flexible network monitoring of all the PVR's across India.*
- *Monitoring all the PVR's like players, projectors, servers are running fine or not.*
- *Monitoring critical parameters like lamp parameters (life time)*

Infraon IMS helps Reliance deliver 4G Tower Utility ...

- Effectively collects the parameters from more than **80000+** SMPS controllers
- Export alerts to central alarm management server via SNMP Trap
- Integrated with HPNNM to convert SNMP Traps to tickets



International Clientele



... any many more

Home Clientele



... any many more

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THANK YOU!